



[Live Audio Video Chat](#)

Talk to the visitors of your site; offer them the possibility to talk to you! See you and to see them.



[Live Online Presentaion](#)

Invite your audience to participate in your meeting. Solve customer problems quickly and easily using our

LIVE PRENENTATION BOARD & INTERACTIVE WHITE BOARD.



[Live Co Browsing and Data Center](#)

For more comprehensive interactions, WMS introduce two-way, "follow me" web browsing so that agent

and customers can lead each other to specific web pages for faster issue resolution.

## WORLD MEDIA SERVICES HOSTING SOLUTIONS

As an ISP, service is your middle name.

WMS gives you more than just audio & video & text chat — we provide a range of service facilitating solutions to close more sales faster, and to provide better, more cost-effective customer and technical support.

Offering prospective customers live A/V/T chat has helped our ISP customers close more sales online. WMS also enables you to create manage and add WMS products to your costumers websites.

The real value of WMS for our ISP customers is in facilitating customer and technical support.

The ability to handle multiple chats simultaneously, to access chat history and to push pages with common solutions significantly reduces customer support costs.

## WMS ISP & HOSTING ADVANTAGES

- ✓ Customer and technical support using real-time communications with web-site visitors through live chat .
- ✓ High Reliability. Over 99.98% uptime
- ✓ Feature rich services including customer (chat) history, push pages, chat escalation and proactive chat invitation which enable resolving problems quickly and cost-effectively.
- ✓ Reduce customer support costs by 50% versus email and 80% versus telephone support
- ✓ Improve customer loyalty

From Videomsn (Video Marketing Support Network), we support internet marketing needs through live multi-way video. Videomsn offer a convenient alternative, a high quality, cost-effective and easy-to-use video conferencing solution for every business.

